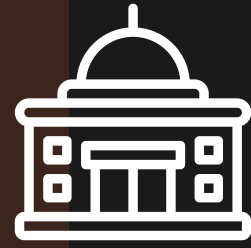


With LuxAlaaS, you offer your customers AI solutions for every industry.



Public administration

Relief and improved citizen communication

- ✓ **Digital citizen assistance:**
AI answers inquiries about waste, appointments, and forms. Automatically, accurately, and 24/7.
- ✓ **Emergency management:**
Instant information during disruptions, relieving the hotline.
- ✓ **Proactive citizen information:**
Automatic calls and notifications about projects.



Energy & utilities companies

Efficient customer communication and reduced sales costs

- ✓ **Automated customer outreach:**
AI calls potential customers, provides information about rates, and answers follow-up questions.
- ✓ **Fully automated or hybrid:**
Fully automated:
AI conducts conversations and transfers data to the CRM.
Pre-qualified:
AI connects interested customers directly with advisors.



Communications & system providers

Integrate AI as a white-label extension

- ✓ **Virtual secretary / phone assistant:**
AI answers calls, holds conversations, and forwards them. Fully automated or as needed.
- ✓ **Easy integration:**
Via dedicated phone numbers or SIP trunks directly into existing telephone systems.
- ✓ **Proactive citizen information:**
Automatic calls and notifications about projects.



Trade and distribution in healthcare

Automate customer retention and boost sales

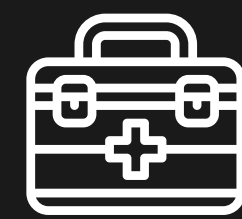
- ✓ **B2B outbound & follow-up campaigns:**
AI regularly contacts existing customers, provides information about new products, and takes orders directly.
- ✓ **Seamless integration:**
Automatic forwarding to the ordering system or CRM.



Life services & service providers

24/7 availability and faster appointment scheduling

- ✓ **Inquiries & appointments:**
AI answers questions (prices, opening hours, services) and books automatically.
- ✓ **Complaints & feedback:**
Captured, summarized, and forwarded to the responsible staff.
- ✓ **Reminders & follow-ups:**
Follow-up calls for appointments, offers, and reviews.



Medical practices & healthcare providers

Relieve reception staff and ensure smooth operations

- ✓ **Appointment management:**
AI answers calls, checks availability, and sends proposals or confirmations.
- ✓ **Patient pre-inquiries:**
Captures symptoms, concerns, and insurance details, structured for the team.
- ✓ **Prescription/referral:**
Automatic recording and forwarding to the responsible specialist.



Real estate agents & rental services

Faster lead processing and streamlined workflows

- ✓ **Lead management:**
AI answers property inquiries, sends exposés, and schedules viewings.
- ✓ **Property intake & callbacks:**
Record owner inquiries and forward them with priority.
- ✓ **Tenant communication:**
Record damages, inquiries, and applications, and route them to leasing or management.



Property management companies

Reduced call volume and accurate assignment

- ✓ **Incident/damage reports:**
Receive calls or WhatsApp messages, document them, and send a report to the technician or service provider.
- ✓ **Service charge/accounting inquiries:**
Automatically detect and send summaries to the accounting department.
- ✓ **Info & outbound:**
Inform residents about maintenance, closures, and meetings.