Al agents are the future of customer service









YOUNEA - Al customer service without queues

The first EU AI Act & GDPR-compliant AI solution for telephone, chat and WhatsApp automation. Available 24/7, without queues, in any language. No staff shortages, no long waiting times - just efficient, natural dialogues, continuous improvement through machine learning and seamless integration into existing systems. Secure, scalable, cost-saving.







'I am particularly impressed by the versatility of the AI solutions: Telephone AI, WhatsApp integration and the seamless CRM connection.'

Rolf Fritsche,

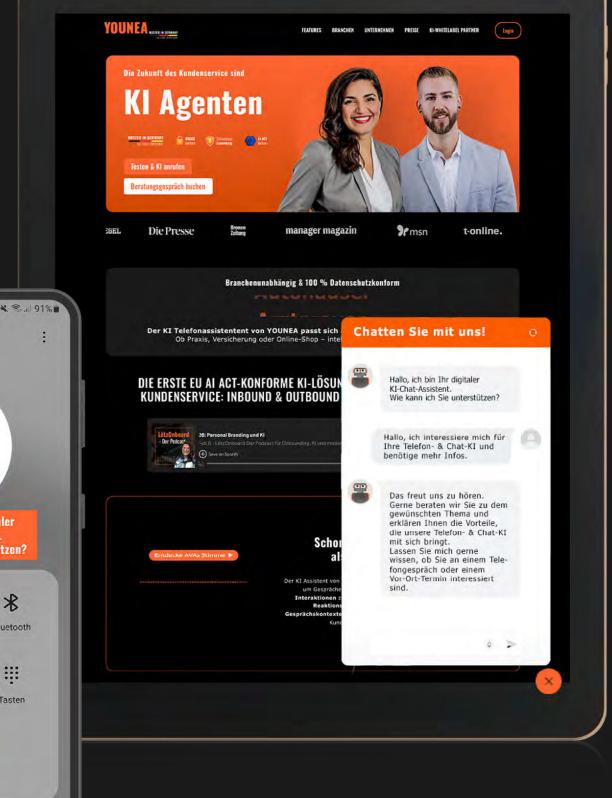
Managing Director of the Cologne District Trade Union

'YOUNEA's AI has revolutionised our ordering processes. It transfers orders directly to the merchandise management system without the need for manual entry.'

Christian Müller,

Managing Director SCHRITT.MACHER







- **EU AI Act & GDPR compliant** Highest data protection standards for secure communication
- Al agent for phone, chat & WhatsApp Inbound & outbound calls, chats and appointment management
- 24/7 availability in any language No shortage of skilled labour, no queues
- Real dialogues instead of 'Press 1...' Natural, context-based customer interaction
- Immediate scalability Automatisierung für Unternehmen jeder Größe
- **Cost reduction & relief for teams** More efficiency, less effort
- **Seamless integration** Flexible interfaces to CRM, ERP & ticketing systems WhatsApp Google Microsoft HighLevel & viele mehr



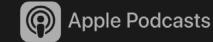












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